

How we are handling the COVID-19 Pandemic

March 25 2020 (updated)



We'd like to reassure our customers that despite the escalation in the global health crisis and unprecedented travel restrictions, we are still committed to providing you all the best of service. We have introduced and stepped up a number of measures to ensure safety and give customers peace of mind when both renting bikes and partaking in our tours.

1. Bike Cleaning

All returned bikes will now be spray washed with a pressure hose. Contact surfaces such as handlebars, brakes, seats etc are to be disinfected before each use.

2. Helmet Cleaning

Helmets including straps are disinfected after each use. Customers are welcome to disinfect them further before use for peace of mind.

3. Contactless Service

Book online to ensure you don't have to touch anything at the shop, only your bike and helmet. As a security deposit we'll hold on to your card details used for online payment.

4. Handwashing Facilities

You're more than welcome to use our soap and sink!

Though this is a challenging time for our business and the tourism industry as a whole, as long as we still have patronage, we will continue, though we have adjusted our hours of operation from 10.00am - 5pm daily. We're open for rentals but will no longer be running tours for the foreseeable future.

We believe bike riding to be the perfect antidote to the challenges and anxieties we are all currently facing. It's social distancing 101! Fresh air, sunshine and exercise can all contribute to a stronger immune system and the positive mental effects could be even greater. As long as you're adhering to the social distancing rules and not riding in big groups, riding a bike is definitely still a good option.

We'd also like to temporarily change our slogan and give walkers a break for a while. Walking no longer sucks. **CORONA SUCKS.**

Lots of love,

The team at Freddy's

Please note this information is relevant at the date of publication. We will provide timely updates through the website, Facebook and Google if anything changes.